

Attorney Docket No: SIEB017/01US

PATENT

H3

DECLARATION

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated next to my name;

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

SMART SCRIPTING CALL CENTERS

the specification of which:

(check one)

☐ is attached hereto;

☒ was filed as United States Application Serial No. 09/866,878 on May 30, 2001;

☐ was filed as PCT International Application No. ____ on ____ and was amended under PCT Article 19 or Article 34 on ____ (if applicable);

I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above;

I acknowledge the duty to disclose to the U.S. Patent and Trademark Office all information which is known to me to be material to the patentability of said invention in accordance with 37 C.F.R. §1.56;

I hereby claim foreign priority benefits under 35 U.S.C. §119 and/or §365 of any foreign application(s) for patent, any foreign application(s) for inventor's certificate, or any PCT international application(s) designating at least one country other than the United States of America listed below; I have also identified below any foreign application(s) for patent, any foreign application(s) for inventor's certificate, or any PCT international application(s) designating at least one country other than the United States of America filed by me on the same subject matter having a filing date before that of the application(s) of which priority is claimed:

Prior Foreign Application(s)

COUNTRY/INTERNATIONAL	APPLICATION NUMBER	DATE OF FILING (day, month, year)	PRIORITY CLAIMED
			<input type="checkbox"/> YES <input type="checkbox"/> NO
			<input type="checkbox"/> YES <input type="checkbox"/> NO

I hereby claim the benefit under 35 U.S.C. §119(e) of any United States provisional application(s) listed below:

(Application Number)

(Filing Date) (day, month, year)

(Application Number)

(Filing Date) (day, month, year)

I hereby claim the benefit under 35 U.S.C. §120 and/or §365 of any United States application(s) or of any international application(s) designating the United States of America that is/are listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior application(s) in the manner provided by the first paragraph of 35 U.S.C. §112, I acknowledge the duty to disclose to the U.S. Patent and Trademark Office all information known to me to be material to patentability as defined in 37 C.F.R. §1.56 which became available between the filing date(s) of the prior application(s) and the national or PCT international filing date of this application:

Prior U.S. Application(s) or PCT International Applications Designating the U.S. for benefit under 35 U.S.C. §120

U.S. APPLICATIONS			STATUS (check one)		
U.S. APPLICATION NO.	U.S. FILING DATE (day, month, year)		Pending	Patented	Abandoned
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PCT APPLICATIONS DESIGNATING THE U.S.					
PCT APPLICATION NO.	PCT FILING DATE (day, month, year)	U.S. APPLICATION NOS. (if any)			
PCT/US99/28415	30 November 1999	60/110,187	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of first inventor: John L. COKER

Inventor's signature



Date

10-11-01

Residence: Hillsborough, California

Citizen of: United States

Post Office Address: 723 Chateau Drive, Hillsborough, California 94010

Full name of second inventor: Matthew S. MALDEN

Inventor's signature

Date

Residence: San Francisco, California

Citizen of: United States

Post Office Address: 1945 Pacific Avenue, Apt. 3B, San Francisco, California 94109

Full name of third inventor: Kevin R. NIX

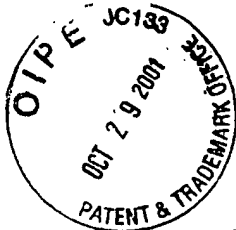
Inventor's signature

Date

Residence: Dublin, California

Citizen of: United States

Post Office Address: 7311 Cronin Circle, Dublin, California 94568



Attorney Docket No: SIEB017/01US

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Full name of first inventor: John L. COKER

Inventor's signature _____ Date _____

Residence: Hillsborough, California

Citizen of: United States

Post Office Address: 723 Chateau Drive, Hillsborough, California 94010

Full name of second inventor: Matthew S. MALDEN

Inventor's signature  Date 9/27/01

Residence: San Francisco, California

Citizen of: United States

Post Office Address: 1945 Pacific Avenue, Apt. 3B, San Francisco, California 94109

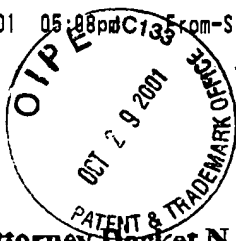
Full name of third inventor: Kevin R. NIX

Inventor's signature _____ Date _____

Residence: Dublin, California

Citizen of: United States

Post Office Address: 7311 Cronin Circle, Dublin, California 94568



Attorney Docket N : SIEB017/01US

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Attorney Docket No. SIEB017/01US

Page 2

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U.S. APPLICATIONS			STATUS (check one)		
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			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Attorney Docket No. SIEB017/01US

Page 3

Full name of first inventor: John L. COKER

Inventor's signature _____ Date _____

Residence: Hillsborough, California

Citizen of: United States

Post Office Address: 723 Chateau Drive, Hillsborough, California 94010

Full name of second inventor: Matthew S. MALDEN

Inventor's signature _____ Date _____

Residence: San Francisco, California

Citizen of: United States

Post Office Address: 1945 Pacific Avenue, Apt. 3B, San Francisco, California 94109

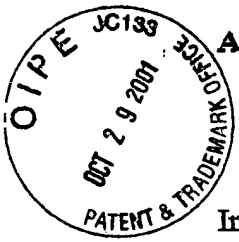
Full name of third inventor: Kevin R. NIX

Inventor's signature _____ Date 10/25/01

Residence: Dublin, California

Citizen of: United States

Post Office Address: 7311 Cronin Circle, Dublin, California 94568



Attorney Docket No: SIEB017/01US

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of John L. COKER et al.

Serial No.: 09/866,878

Examiner: Unassigned

Confirmation No.: 4488

Art Unit: 2161

Filed: May 30, 2001

For: SMART SCRIPTING CALL CENTERS

Commissioner for Patents
Washington, D.C. 20231**POWER BY ASSIGNEE
AND STATEMENT UNDER 37 C.F.R. §3.73(b)**

The Assignee of the entire right, title, and interest in the above-identified application hereby grants:

C. Scott Talbot	34,262	Frank V. Pietrantonio	32,289
Noel B. Whitley	42,225	Duane S. Kobayashi	41,122
Rick A. Toering	43,195		

of the firm Cooley Godward LLP, the power to act, prosecute, and transact all business in the U.S. Patent and Trademark Office in connection with this application, any applications claiming priority to this application, and any patents issuing therefrom.

The Assignee certifies that to the best of its knowledge and belief it is the owner of the entire right, title, and interest in and to the above-identified application as evidenced by:

- ☒ An assignment document, a copy of which is enclosed herewith;
- ☐ An assignment previously recorded in the U.S. Patent and Trademark Office at Reel ___, Frame ___.

Attorney Docket No. SIEB017/01US

Application Serial No. 09/866,878

Page 2

Please direct all telephone calls and correspondence to:

COOLEY GODWARD LLP
ATTN: Patent Group
One Freedom Square
Reston Town Center
11951 Freedom Drive
Reston, VA 20190-5601
Tel: (703) 456-8000
Fax: (703) 456-8100

CUSTOMER NUMBER: **022903**

The undersigned (whose title is supplied below) is empowered to sign this statement on behalf of the Assignee.

Date: _____

Signature: _____

Name: Jeffrey T. Amann

Title: Vice President, Legal Affairs

Company: Siebel Systems, Inc.

Attorney Docket No: SIEB017/01US

PATENT

**ASSIGNMENT
(Joint)**

John L. COKER, Matthew S. MALDEN, and Kevin R. NIX, residing at 723 Chateau Drive, Hillsborough, California 94010; 1945 Pacific Avenue, Apt. 3B, San Francisco, California 94109; and 7311 Cronin Circle, Dublin, California 94568, respectively (hereinafter each referred to as "Assignor") have made an invention(s) relating to certain new and useful improvements in:

SMART SCRIPTING CALL CENTERS

set forth in an application for Letters Patent of the United States, which is a

- (1) ☐ provisional application
 - (a) ☐ to be filed herewith; or
 - (b) ☐ bearing Application No. , and filed on ; or
- (2) ☒ non-provisional application
 - (a) ☐ having an oath or declaration executed on prior to filing of application; or
 - (b) ☒ bearing Application No. 09/866,878, and filed on May 30, 2001; and

WHEREAS, Siebel Systems, Inc., a corporation duly organized under and pursuant to the laws of California, and having its principal place of business at 2207 Bridgepointe Parkway, San Mateo, CA 94404-5009 (hereinafter referred to as "the Assignee"), is desirous of acquiring the entire right, title, and interest in and to said invention(s), the right to file applications on said invention(s) and the entire right, title and interest in and to any applications, including provisional applications for Letters Patent of the United States or other countries claiming priority to said application, and in and to any Letters Patent or Patents, United States or foreign, to be obtained therefor and thereon;

NOW, THEREFORE, in consideration of One Dollar (\$1.00) and other good and sufficient consideration, the receipt of which is hereby acknowledged, the Assignor has sold, assigned, transferred, and set over, and by these presents does sell, assign, transfer, and set over, unto the Assignee, its successors, legal representatives, and assigns the entire right, title, and interest in and to the above-mentioned invention(s), the right to file applications on said invention(s) and the entire right, title and interest in and to any applications for Letters Patent of the United States or other countries claiming priority to said applications, and any and all Letters Patent or Patents of the United States of America and all foreign countries that may be granted therefor and thereon, and in and to any and all applications claiming priority to said applications, divisions, continuations, and continuations-in-part of said applications, and reissues and extensions of said Letters Patent or Patents, and all rights under the Paris Convention for the Protection of Industrial Property, the same to be held and enjoyed by the Assignee, for its own use and behalf and the use and behalf of its successors, legal representatives, and assigns, to the full end of the term or terms for which Letters Patent or Patents may be granted as fully and entirely as the same would have been held and enjoyed by the Assignor had this sale and assignment not been made;

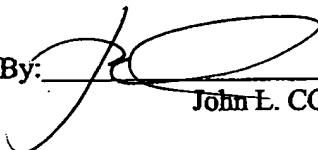
AND for the same consideration, the Assignor hereby covenants and agrees to and with the Assignee, its successors, legal representatives, and assigns, that, at the time of execution and delivery of these presents, the Assignor is a lawful owner of the entire right, title, and interest in and to the invention(s) set forth in said applications and said applications, including provisional applications, above-mentioned, and that the same are unencumbered, and that the Assignor has good and full right and lawful authority to sell and convey the same in the manner herein set forth;

AND for the same consideration, the Assignor hereby covenants and agrees to and with the Assignee, its successors, legal representatives, and assigns that the Assignor will, whenever counsel of the Assignee, or the counsel of its successors, legal representatives, and assigns, shall advise that any proceeding in connection with said invention(s) or said applications for Letters Patent or Patents, or any proceeding in connection with Letters Patent or Patents for said invention(s) in any country, including interference proceedings, is lawful and desirable, or that any application claiming priority to said application, division, continuation, or continuation-in-part of any applications for Letters Patent or Patents, or any reissue or extension of any Letters Patent or Patents to be obtained thereon, is lawful and desirable, sign all papers and documents, take all lawful oaths, and do all acts necessary or required to be done for the procurement, maintenance, enforcement and defense of Letters Patent or Patents for said invention(s), without charge to the Assignee, its successors, legal representatives, and assigns, but at the cost and expense of the Assignee, its successors, legal representatives, and assigns;

AND the Assignor hereby authorizes and requests the attorneys of COOLEY GODWARD L.L.P. to insert in the spaces provided above the filing date, application number, the dates of execution of the oath or declaration, and attorney docket number of said application when known;

AND the Assignor hereby requests the Commissioner of Patents to issue any and all said Letters Patent of the United States to the Assignee, as the Assignee of said invention(s) and the Letters Patent to be issued thereon for the sole use and behalf of the Assignee, its successors, legal representatives, and assigns.

Date: 10-11-01

By: 
John L. COKER

Date: _____

By: _____
Matthew S. MALDEN

Date: _____

By: _____
Kevin R. NIX

Attorney Docket No: SIEB017/01US

PATENT

ASSIGNMENT
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NOW, THEREFORE, in consideration of One Dollar (\$1.00) and other good and sufficient consideration, the receipt of which is hereby acknowledged, the Assignor has sold, assigned, transferred, and set over, and by these presents does sell, assign, transfer, and set over, unto the Assignee, its successors, legal representatives, and assigns the entire right, title, and interest in and to the above-mentioned invention(s), the right to file applications on said invention(s) and the entire right, title and interest in and to any applications for Letters Patent of the United States or other countries claiming priority to said applications, and any and all Letters Patent or Patents of the United States of America and all foreign countries that may be granted therefor and thereon, and in and to any and all applications claiming priority to said applications, divisions, continuations, and continuations-in-part of said applications, and reissues and extensions of said Letters Patent or Patents, and all rights under the Paris Convention for the Protection of Industrial Property, the same to be held and enjoyed by the Assignee, for its own use and behalf and the use and behalf of its successors, legal representatives, and assigns, to the full end of the term or terms for which Letters Patent or Patents may be granted as fully and entirely as the same would have been held and enjoyed by the Assignor had this sale and assignment not been made;

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Date: _____

By: _____

John L. COKER

Date: 9/27/01

By: _____

Matthew S. MALDEN

Date: _____

By: _____

Kevin R. NIX

Rev. 03/28/2001

Attorney Docket No: SIEB017/01US

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Rev. 03/22/2001

Attorney Docket No. SIEB017/01US

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AND for the same consideration, the Assignor hereby covenants and agrees to and with the Assignee, its successors, legal representatives, and assigns, that, at the time of execution and delivery of these presents, the Assignor is a lawful owner of the entire right, title, and interest in and to the invention(s) set forth in said applications and said applications, including provisional applications, above-mentioned, and that the same are unencumbered, and that the Assignor has good and full right and lawful authority to sell and convey the same in the manner herein set forth;

AND for the same consideration, the Assignor hereby covenants and agrees to and with the Assignee, its successors, legal representatives, and assigns that the Assignor will, whenever counsel of the Assignee, or the counsel of its successors, legal representatives, and assigns, shall advise that any proceeding in connection with said invention(s) or said applications for Letters Patent or Patents, or any proceeding in connection with Letters Patent or Patents for said invention(s) in any country, including interference proceedings, is lawful and desirable, or that any application claiming priority to said application, division, continuation, or continuation-in-part of any applications for Letters Patent or Patents, or any reissue or extension of any Letters Patent or Patents to be obtained thereon, is lawful and desirable, sign all papers and documents, take all lawful oaths, and do all acts necessary or required to be done for the procurement, maintenance, enforcement and defense of Letters Patent or Patents for said invention(s), without charge to the Assignee, its successors, legal representatives, and assigns, but at the cost and expense of the Assignee, its successors, legal representatives, and assigns;

AND the Assignor hereby authorizes and requests the attorneys of COOLEY GODWARD LLP. to insert in the spaces provided above the filing date, application number, the dates of execution of the oath or declaration, and attorney docket number of said application when known;

AND the Assignor hereby requests the Commissioner of Patents to issue any and all said Letters Patent of the United States to the Assignee, as the Assignee of said invention(s) and the Letters Patent to be issued thereon for the sole use and behalf of the Assignee, its successors, legal representatives, and assigns.

Date: _____

By: _____
John L. COKER

Date: _____

By: _____
Matthew S. MALDEN

Date: 10/25/01

By: _____
Kevin R. NIX